



TELCO TRIAD TELLER

The official newsletter of Telco Triad Community Credit Union

2ND QUARTER 2026

A Quarterly Publication by Telco Triad

Our Denison Branch is Moving...

We're moving our Denison Branch to a new location to enhance our services and better support our members.



Our contact information is still the same:

T. 712-263-8100

E. TELCOTRIAD@TELCOTRIAD.ORG

W. WWW.TELCOTRIAD.ORG

Tentative Open Date: April 15, 2026

We'll share updates on our website and social media as soon as they're finalized.

Digital Banking Update: Please Re-Enroll

With our new System Upgrade ALL Members will need to re-enroll in our Digital Banking. Please follow the steps on the right to enroll in our Digital Banking.



MEMBER TRAINING EVENT

HOW TO USE OUR NEW
MOBILE APP & ONLINE BANKING

Date/Time:



Thursday, April 16
10AM-11AM

Location:



Main Branch
3098 Floyd Blvd
Sioux City, IA 51108



RSVP by April 15 by calling
712-252-4368 Ext. 6016

New Hire and Staff Promotion



Deb McDermott
Riverside Branch Manager

Deb McDermott - Deb joins us as the new Riverside Branch Manager, bringing years of member-focused financial experience from her nearly six years at Siouxland Federal Credit Union, followed by eight years in public service with the Woodbury County Treasurer's Office. Known for her reliability, warmth and strong commitment to the community, she's a fantastic addition to the Riverside team.

Will Eilts - We're proud to congratulate Will Eilts on his promotion to Branch Supervisor at our Denison Branch. Will joined Telco Triad in January 2024 as a Teller Services Representative and quickly proved himself to be a dependable, member-focused team player. With his strong background in working with people and his natural leadership style, Will is well-prepared to guide the Denison Branch and support its continued growth.

HOLIDAY CLOSINGS

CLOSED - MONDAY, May 25: Memorial Day

CLOSED - FRIDAY, June 19: Juneteenth

CLOSED - SATURDAY, July 4: Independence Day

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ESI EXCESS SHARE
INSURANCE

3098 Floyd Blvd.
Sioux City, IA 51108
(712) 252-4368

818 W. 7th St.
Sioux City, IA 51103
(712) 224-3177

2550 Glenn Ave.
Sioux City, IA 51106
(712) 276-0506

5500 Military Rd.
Sioux City, IA 51109
(712) 277-2487

11 N. 7th St.
Denison, IA 51442
(712) 263-8100

24 West 4th St.
Spencer, IA 51301
(712) 262-4194



How to Enroll in Digital Banking

Visit Digital Banking

Go to the Telco Triad website or
download our new mobile app.

1

Select "First time user? Enroll now"

You will need to enter your:

- Social Security Number
- Member/Account Number
- Email Address
- Phone Number

**Note: this information must match what we have in our system to enroll.*

Click "Get Started"

- Enter your phone number
- Then choose your preferred method of receiving verification codes (text message or phone call).
- Enter the code you receive.
- Click Done.

3

Review our agreement

Click Accept



Create your digital banking username and password

**Mobile users: Create a
passcode for future access.
You can also activate
biometrics (optional).*

5

Need help enrolling?

Visit our website for how-to-videos, visit any
branch or give us a call at 712-252-4368