



TELCO TRIAD TELLER

The official newsletter of Telco Triad Community Credit Union

4TH QUARTER 2026

A Quarterly Publication by Telco Triad

An Award-Winning Experience, Powered by Our Members

We are proud to share that Telco Triad has been named to the Forbes America's Best-In-State Credit Unions 2026 list, a prestigious ranking developed in partnership with Statista. The recognition is based on independent consumer surveys and public reviews, evaluating factors such as customer satisfaction, trust, financial advice, digital services and member experience.

Even more exciting, Telco Triad ranked among the top three credit unions in Iowa, highlighting our ongoing commitment to exceptional service and strong community relationships. "This recognition is something our entire team should be proud of," said Andrew G. Barriger, CEO of Telco Triad Community Credit Union. "Being named to Forbes' list of America's Best-In-State Credit Unions 2026 and ranked among the top three credit unions in Iowa reflects the dedication our employees show every day in serving our members and strengthening our communities. We are honored by this recognition and grateful to our members for the trust they place in us. This achievement belongs to all of us."

Forbes

AMERICA'S

BEST-IN-STATE CREDIT UNIONS

POWERED BY statista

2026

MEMBER TRAINING EVENT

Fraud & Scams

with special guest Officer Roberts from the Sioux City Police Department



Scan me
to RSVP



Thursday, Oct. 15
10AM-11AM



Main Branch
3098 Floyd Blvd
Sioux City, IA 51108

RSVP BY OCT. 14

 Or call

712-252-4368

New Hires and Staff Promotions



Crystal Jepsen
Real Estate Loan Officer

Crystal Jepsen - Crystal Jepsen has been appointed Real Estate Loan Officer. Since joining Telco Triad 10 years ago, she has taken on a variety of leadership and lending responsibilities, most recently serving as Morningside Branch Manager. Her experience, dedication and commitment to members make her a tremendous asset, and we're excited to see her impact in this new role.



Rick Wolf
Morningside Branch Manager

Rick Wolf - Rick Wolf has been named Morningside Branch Manager. Rick brings several years of financial industry experience to the role and most recently served as a Member Service Officer, helping members identify financial solutions and achieve their goals. His leadership abilities and financial expertise make him a great addition to the team, and we're excited to see his impact at the Morningside Branch



Abigail Tieck
Talent Development Manager

Abigail Tieck - Abigail Tieck has been named Talent Development Manager. In this newly created role, Abigail will develop and deliver training programs that support employee growth and enhance member service. With a master's degree in education and a passion for learning and development, she will play an important role in helping employees succeed and strengthening the overall member experience.

Logan Robbins - Logan Robbins has joined Telco Triad as a Loan Officer at our Main Branch. He brings valuable financial services experience from his previous roles at Availa Bank and Wells Fargo. Logan also currently serves in the Iowa Army National Guard. His strong commitment to service and financial expertise make him a great addition to the team, and we're excited to see the impact he will have on our members.



Logan Robbins
Loan Officer



Eein McKinley
Indirect Lending

Eein McKinley - Eein McKinley has joined our Indirect Lending department. A recent graduate of Morningside University with a degree in Mathematics, Eein brings a strong analytical background and fresh perspective to the Telco Triad team. We are excited to welcome him aboard.

HOLIDAY CLOSINGS

CLOSED - MONDAY, Oct. 12: Columbus Day
CLOSED - WEDNESDAY, Nov. 11: Veterans Day
CLOSED - THURSDAY, Nov. 26: Thanksgiving Day

CHRISTMAS HOURS

CHRISTMAS EVE - 8:30am-12:30pm - Thurs., Dec. 24
CHRISTMAS DAY - CLOSED - Fri., Dec. 25 **AND** Sat., Dec. 26

NEW YEAR'S HOURS

NEW YEAR'S EVE - 8:30am-12:30pm - Thurs., Dec. 31
NEW YEAR'S DAY - CLOSED - Fri., Jan. 1 **AND** Sat., Jan. 2

International Credit Union Day
Thursday, Oct. 15

Visit any branch for **FREE**
2027 Telco Triad Calendars
and treats!



Digital Banking

Still need to re-enroll?
If you've already re-enrolled in Digital Banking and downloaded our new app, no action is needed. If you haven't yet completed the process following our April system upgrade, scan the QR code for step-by-step instructions and get started today.



Federally Insured by NCUA.

ESI EXCESS SHARE
INSURANCE

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(712) 224-3177

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5500 Military Rd.
Sioux City, IA 51109
(712) 277-2487

1404 Broadway
Denison, IA 51442
(712) 263-8100

24 West 4th St.
Spencer, IA 51301
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