

TELCO TRIAD TELLER

The official newsletter of Telco Triad Community Credit Union

1ST QUARTER 2026

A Quarterly Publication by Telco Triad



TELCO TRIAD
COMMUNITY CREDIT UNION



SYSTEM UPGRADE

Launching April 3, 2026 - see schedule below for important information

SYSTEM UPGRADE SCHEDULE

	TUE MARCH 31	WED APRIL 1	THU APRIL 2	FRI APRIL 3	SAT APRIL 4
BRANCH LOBBIES DRIVE-UPS CALL CENTER	UNAVAILABLE AFTER 5PM	CLOSED		OPEN REGULAR BUSINESS HOURS ALL SERVICES AVAILABLE	
ONLINE BANKING MOBILE APP		UNAVAILABLE			
REMOTE DEPOSIT ACH / DIRECT DEPOSIT		UNAVAILABLE			
NIGHT DROP	NIGHT DROPS DEPOSITED AFTER 3PM ON TUESDAY, MARCH 31 WILL BE PROCESSED AFTER 8AM ON FRIDAY, APRIL 3				
DEBIT CARDS CREDIT CARDS	TELCO TRIAD DEBIT AND CREDIT CARDS WILL BE ACTIVE				
ATMS	AVAILABLE, BUT WILL NOT SHOW CURRENT BALANCE BEGINNING AT 5PM TUESDAY, MARCH 31				

IMPORTANT MEMBER INFORMATION



TELCO TRIAD
COMMUNITY CREDIT UNION

**Schedule is subject to change - visit our website or social media for up-to-date information.*

What's New with the System Upgrade?



- New Online Banking
- New Mobile App
- New *Timeless Teller* rebranded as *Anytime Teller*

**these new items will be available April 3*

New Hire and Staff Promotion



Jessica Anderson
Teller Services Supervisor

Jessica Anderson - Jessica Anderson has been promoted to Teller Services Supervisor. Since joining Telco Triad in 2017, she has steadily advanced through new responsibilities, most recently serving as Assistant Teller Services Supervisor. Her dedication and leadership make her an invaluable part of the team, and we're excited to see her impact in this new role.

Shayden Blankenship - Shayden Blankenship Joins Telco Triad as Accounts Payable Specialist. A graduate of South Dakota University, has joined Telco Triad as our new Accounts Payable Specialist. In this role, she will manage vendor payments and support the credit union's financial operations with accuracy and efficiency. We're excited to welcome Shayden and look forward to the fresh perspective she brings to the team.

Board of Directors Announces New Associate Director



Jake Jungers
Associate Director

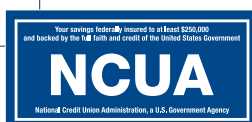
Jake Jungers - Jake Jungers joins Telco Triad Community Credit Union as our newest Associate Director. A Telco Triad member since 1988, Jake brings nearly four decades of connection to our Credit Union and a genuine commitment to our mission. He is currently a Service Manager at Billion Automotive and is a recent graduate of Leadership Siouxland's 2024-2025 class. His long history with Telco Triad, paired with his leadership experience, makes him a strong addition to our Board. As an Associate Director, he will participate in monthly board meetings, engage in training opportunities and gain firsthand experience with the responsibilities of a future Director. We're excited to welcome Jake and look forward to the insight and dedication he will bring to Telco Triad's continued growth and success.

SAFE DEPOSIT BOX REMINDER!

**SAFE DEPOSIT BOX PAYMENTS
WILL BE AUTOMATICALLY
DEDUCTED ON
JANUARY 15, 2026.**



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1099 Reminder

If you earned more than \$10.00 in dividends in 2025 you will receive a 1099 within your statement. There will not be a separate mailing for 1099's.

HOLIDAY CLOSINGS

CLOSED - MONDAY, Jan. 19: Martin Luther King Jr. Day
CLOSED - MONDAY, Feb. 16: Presidents' Day



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