

# TELCO TRIAD TELLER

The official newsletter of Telco Triad Community Credit Union

April  
2025

## Telco Triad's 80<sup>th</sup> Annual Meeting

Telco Triad Community Credit Union held their 80th Annual Meeting Saturday, March 15, 2025, at the Main Branch Training Center. Lonnie Bermel and Allan Brown were re-elected to serve three-year terms on the Credit Union's volunteer Board of Directors.



During this meeting several employees were recognized for their years of service by CEO Andrew G. Barriger. Those employees are:

1. **Stacey Bishop-Umbrell**, Teller Services Representative, 5 years
2. **Autumn Martin**, Member Services IRA/CD Specialist, 5 years
3. **Crystal Paquin**, Member Services Share Draft Specialist, 5 years
4. **Danielle Sabin**, Teller Services Representative/Loan Officer, 5 years
5. **Tana Barnett**, Director of Indirect Lending, 10 years
6. **Cledyn 'Jackie' Galicia**, Teller Services Representative, 10 years
7. **Mark Nielsen**, Vice President of Human Resources, 10 years
8. **Holli Hetrick**, Account Resolutions Specialist, 15 years
9. **Bianca Becke**, Teller Services Representative, 25 years



Crystal Paquin, 5 years



Tana Barnett, 10 years



Mark Nielsen, 10 years

Thank You!  
to our  
**Members &  
Community**



**TELCO TRIAD**  
COMMUNITY CREDIT UNION  
1945-2025

**80 Years Strong**  
because  
**It's Where You Belong!**



## Team Updates: New Hires & Promotions!



**Jonathan Smith**  
Vice President of Finance

Jonathan Smith has joined Telco Triad as Vice President of Finance. He previously worked as a Commercial Credit Analyst at Security National Bank and has extensive experience in accounting and finance. A former Telco Triad Teller Services Representative and Board Member, Jonathan brings valuable insight as Telco Triad continues to grow.



**Mark Nielsen**  
Vice President of Human Resources

Mark Nielsen has been promoted to Vice President of Human Resources after serving as Director of Human Resources for 10 years. With 20+ years of experience, including 15 years at Boys and Girls Home, he brings valuable expertise to the role. His leadership will continue to support Telco Triad's growth and employee success.



**Crystal Jepsen**  
Branch Manager, Morningside

Crystal Jepsen has been promoted to Branch Manager at our Morningside Branch. With over eight years of experience at Telco Triad, Crystal loves helping members and working with our supportive team. We look forward to her continued success in this new role as she leads the branch forward.

**Trey Cobb** - Trey Cobb has been promoted to Assistant Branch Manager at our Morningside Branch. Trey has been with Telco Triad for six years, bringing valuable experience that will help him thrive in this new role. We're excited to see Trey's continued success with the team.

**Joselyn Acevedo** - We are excited to welcome Joselyn Acevedo as our new Indirect Lending Loan Officer. With her extensive banking experience, Joselyn will be a valuable addition to the Telco Triad team.

**TELCO TRIAD**  
COMMUNITY CREDIT UNION

*Happy*  
**RETIREMENT**

**MIKE HUSER**  
CHIEF FINANCIAL OFFICER

After 12 years of dedicated service at Telco Triad, and years prior on our Board of Directors, we bid farewell to our incredible CFO, Mike. A true wealth of knowledge, Mike will be greatly missed. We wish him all the best in his well-deserved retirement!

## MEMBER TRAINING EVENT

# Fraud & Scams



with special guest *Detective Gorter* from the *Sioux City Police Department*

Thursday, April 17  
10AM-11AM

Main Branch  
3098 Floyd Blvd  
Sioux City, IA 51108

RSVP BY APRIL 16 TO OLIVIA BY CALLING  
712-252-4368 EXT. 6016

## IMPORTANT DATES

**CLOSED - MONDAY, MAY 26: MEMORIAL DAY**

**MEMBER APPRECIATION EVENT - FRI., MAY 30**  
**@ DENISON BRANCH - COME CELEBRATE OUR 80TH ANNIVERSARY!** EACH MONTH WE WILL HIGHLIGHT A DIFFERENT BRANCH!

*Thank you!*

for voting for us in the **Siouxland's Choice Awards!**

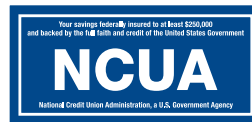
**Siouxland's Favorite**

- Best Bank/Credit Union
- Best Customer Service

2025 **weekender** Sioux City Journal  
**Siouxland's Choice AWARDS FAVORITE**



EQUAL HOUSING OPPORTUNITY



**ESI EXCESS SHARE**  
INSURANCE



1945-2025

**TELCO TRIAD**  
COMMUNITY CREDIT UNION

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3098 Floyd Blvd.  
Sioux City, IA 51108  
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818 W. 7<sup>th</sup> St.  
Sioux City, IA 51103  
(712) 224-3177

2550 Glenn Ave.  
Sioux City, IA 51106  
(712) 276-0506

5500 Military Rd.  
Sioux City, IA 51109  
(712) 277-2487

11 N. 7<sup>th</sup> St.  
Denison, IA 51442  
(712) 263-8100

24 West 4<sup>th</sup> St.  
Spencer, IA 51301  
(712) 262-4194